**System administrator can,**

* Updates and manages the system via web interface.
  + Update time schedule that trucks will transport.
  + Update the routes (Assign a driver to a truck, Assign a truck to a route)
  + Register a new driver
  + Update driver details
  + Register a new truck
  + Update truck details
* Observe the truck fleet on a real-time map via web interface.
* Manage feedbacks from townspeople.
  + View and responds the feedbacks from townspeople.

**Townspeople can,**

* Receive notifications about garbage trucks via mobile application
  + User can get any number of notifications before\* the truck comes.
* Receive text messages about garbage trucks via mobile phone
  + User can get limited amount of notifications before\* the truck comes.
* Observe garbage trucks on real-time map via mobile application or mobile application.
  + User can view available garbage trucks currently traveling with the routes.
* Give feedbacks on garbage collecting service.

A user can give any number of feedbacks on any day for any truck.

1. GT2 display the feedback with following details and an input box to reply to the feedback.
   1. Feedback title
   2. Feedback
   3. Date

If the feedback is about the service of a truck,

* 1. Route
  2. Location – name (with link to the map)
  3. Truck details
  4. Driver details

ADD a system admin, update???